

## Safety Speed Graduates First Certified Technician Class

## By Rich Christianson

Safety Speed Manufacturing has rolled out a certified technician program beginning with its flagship vertical panel saw line.

The first graduates – representatives of DOC Maintenance and Compact Power Services – successfully completed the two-day certified training program in November.

"Each participant received a Certificate of Training acknowledging that they meet the requirements of having a fundamental understanding of our vertical panel saw line," said Jeff Chermack, technical support and sales representative for Safety Speed. "This training gives them a better understanding of our machines so that they can pass along information and better service our mutual customers. In turn, our customers benefit knowing that we provide them with reliable machines backed by extended support and accountability."

The certified technician program begins with a tour of Safety Speed's office, factory and showroom in Ham Lake, MN, where trainees are exposed to the company's full product line: vertical panel saws, vertical routers, saw/router combinations, widebelt sanders, edgebanders and screw pocket machines.

Following the tour and overview, the participants receive hands-on training on the 6400 and 7000 series of vertical panel saws, both manufactured at the Ham Lake facility. The training includes a thorough review of each model's key components and operations including Skil motor type, UL certification, guide tubes and counter weight system. From there, participants learn best practices for installing a saw, including replacing an existing one, types of switches used, dust collection connection and alignment procedures with special attention to motor, riving knife and turntable indexing.

Maintenance performance and troubleshooting potential problems also are addressed, things like fixing motor noises, motor brushes and bent riving knives. Popular saw accessories, including the Midway fence and stop bar gauge, are covered. Each session concludes with the trainees operating the saw following recommended safety procedures.

"This service training program increases confidence of the technicians and deepens the relationship we have benefitting all parties involved," noted Shawn Larkin, sales manager for Safety Speed. "Later this year we will be offering service and technical training on other product lines including our widebelt sanders, edgebanders and our newest offering, the SPM301 Screw Pocket Machine."

The next certified training session is scheduled for February 21 and 22 at Safety Speed's facility in Ham Lake. To learn more about this or future training sessions, contact Jeff Chermack at <a href="mailto:i.chermack@safetyspeed.com">i.chermack@safetyspeed.com</a>.